

Day Spa and Spa, Swim & Supper Loyalty Card Terms and Conditions

By collection stamps you are automatically agreeing to the following terms:

- Stamps cannot be backdated. This includes lost, forgotten and damaged cards, without exception.
- Stamps are not transferrable to any other loyalty card and cannot be shared with another person.
- Please do not forget to ask for your stamp. We will endeavour to ask you but it is ultimately your responsibility.
- One stamp per person per day.
- Once your stamp card is full please exchange it at Spa Reception for your midweek Spa Day including lunch (treatments not included) or Spa, Swim & Supper evening. This voucher has a 3-month redemption period and cannot be extended once expired.
- Vouchers cannot be exchanged for any other product or service.
- Redemption of your voucher is subject to availability and may not be available on peak dates. To make your booking, please call Reservations on 01255 860050 and inform them you have a loyalty voucher for a Spa Day/Spa, Swim and Supper on booking.
- Lifehouse reserves the right to withdraw the loyalty card or change the terms and conditions at any time.